

January 2008 Volume 38 Number 1 THE JOURNAL OF NURSING ADMINISTRATION

JONA

Innovations in Healthcare Executive Leadership and Management

Articles

Revisiting Nurse Turnover Costs: Adjusting for Inflation 11 Cheryl Bland Jones, PhD, RN, FAAN

Quantifying Nursing Workflow in Medication Administration 19
Carol A. Keohane, BSN, RN; Anne D. Bane, MSN, RN; Erica Featherstone, BS;
Judy Hayes, MSN, RN; Seth Woolf, BS; Ann Hurley, DNSc, RN; David W. Bates, MD, MSc;
Tejal K. Gandhi, MD, MPH; Eric G. Poon, MD, MPH

Enhancing Healthcare Process Design with Human Factors Engineering and Reliability Science, Part 1: Setting the Context 27

Carol Boston-Fleischhauer, ID, MS, RN

Addressing Spiritual Leadership: An Organizational Model 33 Lisa Burkhart, PhD, RN; P. Ann Solari-Twadell, PhD, RN, FAAN; Sheila Haas, PhD, RN, FAAN

Outcomes of Interventions to Improve Hospital Nursing Work Environments 40 Linda McGillis Hall, PhD, RN, FAAN; Diane Doran, PhD, RN; Leab Pink, MN, RN

Evidence-Based Policy and Procedures: An Algorithm for Success 47
Kathleen S. Oman, RN, PhD, CEN, FAEM; Christine Duran, APRN-BC, DNP, CNS, CCTN;
Regina Fink, RN, PhD, AOCN, FAAN

Departments

Staff Issues

Registered Nurses With Physical Disabilities 1

Leshe Neal-Boylan, PhD, RN, CRRN, APRN-BC; Sharron E. Guillett, PhD, RN

Education for Administration

The Executive Master of Science in Nursing Program: Competencies and Learning Experiences 4

Joan Thomas, APRN, PhD, CS; Donna Herrin, MSN, RN, CNAA, FACHE

Internotional Perspectives

Building Organizational Commitment of Asian Nurses in the United States
Shuar-Ru Liou, MIIA, RN; Ching-Yu Cheng, PhD, RN

Information for Authors 3

JONA is a member benefit of the American Organization of Nurse Executives (AONE). Council on Graduate Education for Administration in Nursing (CGEAN), and Association of California Nurse Leaders (ACNL), JONA is offered to members of these organizations at a reduced rate.