

Nursing Management is proud to be endorsed by the American Association of Critical-Care Nurses.

AMERICAN ASSOCIATION of CRITICAL-CARE NURSES



Nursing Management®

www.nursingmanagement.com

Vol.36 No.1

January 2005



18

Departments

- 4 Editorial
- 8 Mentors' forum
- 10 Executive exchange
- 12 JCAHO solutions
- 14 Legal checkpoints
- 16 Recruitment & retention report
- 45 Tech update
- 46 Product focus
- 47 New releases
- 48 Career scope: Northeast
- 52 Advertisers' index
- 53 Management marketplace
- 56 Peer presence

NEXT MONTH

- CE: New JCAHO accreditation process
- Public advocacy special
- Patient safety technology

MISSION STATEMENT

To provide strategic professional information and services that nurses need to excel as healthcare leaders.

Proud Platinum Sponsor of



NURSES
for a Healthier Tomorrow

Features

6

Salary Survey 2005

How does your salary compare with nurse leaders' salaries nationwide? Participate in Nursing Management's seventh annual salary survey by completing it in this issue.

ORIGINAL RESEARCH

CE

IMMEDIATE CE TEST PROCESSING

See our Web site at www.nursingmanagement.com.

18

Disruptive behavior and clinical outcomes: Perceptions of nurses and physicians

By Alan H. Rosenstein, MD, MBA, and Michelle O'Daniel, MHA, MSG
A new study finds that nurses and physicians have strong perceptual feelings about the effects of disruptive behavior on nurse/physician stress, frustration, reduced communication, and more. The researchers found links between disruptive behavior and poor patient outcomes.

31

Visionary Leader 2004

A Pennsylvania nurse executive earns this journal's inaugural leadership award. The winning Visionary Leader 2004 entry was submitted to Nursing Management by the nurses of St. Clair Hospital, Pittsburgh, Pa., in recognition of Joan Massella, RN, BSN, MEd, MBA, chief nursing officer at the facility.

36

The Magnetic pull

By Nicole T. Taylor

Find out about changes to the American Nurses Credentialing Center's Web site. Dartmouth-Hitchcock Medical Center and Saratoga Hospital share with Nursing Management the Forces of Magnetism they exhibited to gain Magnet accreditation.

Almost 13,000 nurse leaders receive Nursing Management's eNews. To join those who receive electronic news updates between print issues, visit <http://www.nursingcenter.com> and click "Join now."