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## FEATURES

**“Crime” in the workplace, part 1** *In an environment of just culture, is there a balance between blame and accountability? In this first of a two-part series, we’ll examine the difference between human error and reckless behavior in today’s nursing profession.* **By Dan Pastorius, Senior Editor**

**28 The ABCs of organizational credentialing** *Review six well-known credentialing processes sought by healthcare facilities, and identify success indicators that emerge as common themes among these elements.* **By Susan Weeks, RN, MS, PMH-CNS, LMFT, LCDC, Deborah Rubinson, RN, MS, and Donna Scott Tilley, RN, CNE, PhD**

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**33 Bugs among us** *What illnesses are invading your community? Some pathogens are emerging regularly, causing infections in either outbreaks or increased endemic proportions. Here’s an overview of select infections and how to manage them.* **By Stacy Coffman, CIC, BS, MBA, SM(ASCP), RM(NRM)**



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